

Electrical Faults & Emergencies: 132 099
General Enquiries: 1300 131 689

www.uemg.com.au

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Job Supervisor – Martin Christopherson - Zinfra



Dear Electricity Customer

INTERRUPTION TO ELECTRICITY SUPPLY

United Energy (your electricity distributor) is required to do essential works and interruption to your power supply will be at the following times:

Sunday 30th July 2017 from 8:30am until 1:30pm

(Please note: These times are approximate only. We will make every effort to meet the above time frame, however weather and site operational conditions may impact works being carried out as planned).

Your Responsibilities

If you require to use electricity during this time, it is your responsibility to arrange connection of a generator by a generator provider. United Energy does not supply generators. (See details below). Please retain this notice until after the scheduled interruption date.

ELECTRICAL APPLIANCES

We recommended that ALL sensitive electrical appliances such as computers, entertainment units, DVD players etc, be switched off at the power point before the power supply is due to be interrupted, and switched back on once the supply has been restored. To avoid loss of data on your computer, separate back-up files should be kept.

PORTABLE GENERATORS - WARNING

Connection of a generator to your electrical installation can be extremely dangerous unless you take special precautions. In this instance, we recommend that you contact your generator provider for further information. NOTE: To ensure the safety of those working on the electricity network, a generator must not be connected to your switchboard without prior notice to United Energy.

YOUR REFRIGERATOR

When the power interruption is to extend beyond two hours, you should take the following precautions with your refrigerator:

1. Two hours before the interruption turn your refrigerator control to 'coldest'.
2. Make sure all food is well covered.
3. Keep the door closed while the power is off – and when removing food, take the briefest possible time.
4. **Remember to RESET the temperature control when power is restored.**

SECURITY SYSTEMS

Your security system may require special attention either prior to or after the power interruption. Please refer to your owner's manual or operating instructions for details, otherwise contact the manufacturer of the product. Please also ensure that the appropriate fire and security authorities are notified that your system may be disrupted during this time.

SECURITY GATES & GARAGE DOORS

Electronic Security Gates and Garage Doors may remain locked during the power interruption. If you anticipate requiring access during or shortly after the scheduled times, please ensure that you open your gate and/or your garage door before the scheduled interruption. Your gates and garage doors may also require special attention prior to or after a power interruption, please refer to your owner's manual.

LIFE SUPPORT CUSTOMERS

Please refer to your contingency plan if you need to operate your equipment on the day of the interruption.

AIR CONDITIONERS

It is recommended that you refer to your operating manual for further information.

ELECTRIC FENCING IN RURAL AREAS

Please make arrangements to secure all livestock during power interruption.

Consider leaving a low wattage light on in a prominent position which will alert you when the power has been restored.

For further enquiries, please contact our Service Desk on **1300 131 689** (Monday to Friday, 8am to 6pm)
Electrical Faults or Emergencies **132 099** (24 hours).

Language assistance (24 hours). For languages other than English **131 450**

